Jonathan Shaffer

1700 N. Dupont Hwy Dover DE 19901 E304 | (618)741-7315 | [joshaff23@gmail.com](mailto:joshaff23@gmail.com) | <http://joshaff23.github.io/WebPage/>

# Objective

To be an invaluable Junior Developer on a software development or sustainment team using my relevant technical knowledge and skills to help achieve near and long term goals.

# Education

**Southwestern Illinois Community College**

***Associates in Software Development | GPA: 3.8 | Graduating May 2016***

* Deans List

**Southern Illinois University in Edwardsville**

***Bachelors Degree in Criminal Justice | Graduated August 2012***

# Experience

**Object Oriented programing: Java and C#**

* + Worked on a Console Application called “FightClub”; applying polymorphism, inheritance, interfaces and promoting extensibility to create characters to battle factoring in weapons used, hit points, character class, special abilities, etc.
  + Working on an Application and interface to simulate the “Munchkin” card game. Focusing on writing clean, effective, and reusable code to create a program that can easily grow into more while allowing others to add their creative insights and enhancements to the project.
  + Using Win Forms to build a “Rush Hour” board game with a GUI interface to build the game board and count how many moves it takes to solve the puzzle with an algorithm solution.

**Web Development: Javascript, PHP, MySQL, HTML, CSS**

* + Working on my own project called “The Long Box”; applying Javascript and PHP scripts to create an online database for myself and friends to help keep track of our comics and trades while at the same time allowing other users to view collections.
  + Currently learning and teaching myself Ruby and Ruby on Rails for my own understanding and benefit.

**Home Depot** – O’Fallon, IL **March 2015 – Present**

Flooring Sales Specialist – Responsible for possessing extensive knowledge about flooring products and engaging with customers to help with flooring needs as well as closing sales with customers.

* Help teach and give creative options to customers regarding their specific flooring needs or concerns with DIY projects.
* Engage with customers about their flooring needs and share knowledge on various flooring products sold; drive sales by consistently closing flooring quotes.
* Received Customer Service All Star Award for 2015 and multiple Associate of the Month Awards; beat monthly sales goals by over 110%.

**Walmart** – Glen Carbon, IL **March 2012 – February 2015**

Assistant Store Manager – Responsible for leading the General Merchandise team with meeting company deadlines for merchandising as well as ensuring departments were meeting sales goals.

* Ensured seasonal merchandising displayed according to company standards and all deadlines met or exceeded.
* Analyzed and reviewed reports to help gauge and measure strengths and weaknesses of departments and help to provide creative solutions to increase sales.
* Resolved customer issues in a timely manner to enhance future return visits.

**62 Sports** – Roxana, IL **May 2008 – May 2012**

Event Manager – Responsible for leading a team and working with the customer to set up and run events ranging from after proms to large corporate events.

* Ensured customer concerns and expectations were heard and resolved before moving forward with a scheduled event.
* Led 30 team members and volunteers and managed large amounts of equipment while practicing and enforcing safe work practices and set expectations for the event.